






The Pet Resort at Southwood



Play Group Agreement/Waiver

-  The Pet Resort at Southwood will perform a temperament screening on all dogs prior to introduction to a playgroup. Suitability and appropriate play group placement will be determined after the review of this screening and the pet profile provided by the owner.
-  The Pet Resort at Southwood will make every effort to place dogs in appropriate groups based on size, temperament, energy level and age. If there are no suitable playmates for your dog in the resort during their stay, they will be offered individual playtime instead of group playtime.
-  The Pet Resort at Southwood reserves the right to refuse group playtime to your dog if any aggressive or unruly behavior is exhibited towards another dog or human. We understand dogs may have a bad day or may not get along with certain other dogs. If this is the case, we may remove your dog from the group for a “time-out” and offer individual playtime instead.
-  All dogs over six months of age must be spayed or neutered to participate in playtime.
-  The Pet Resort at Southwood will practice diligence to ensure safety, well being, and happiness of every dog in the playgroup. Playgroups will always be closely supervised. However, there will be certain risks associated with allowing the freedom of dogs interacting off their leash with other dogs. Even with constant supervision, muscle soreness, nips, scratches, disease and dog fights may occur. Each pet owner needs to understand the risk involved with this activity and that any medical treatment required will be charged accordingly.

This agreement and its terms bond a relationship between The Pet Resort at Southwood and yourself. Each time your dog enters The Pet Resort at Southwood, you affirm the terms of this agreement and agree to indemnify and hold The Pet Resort at Southwood and its employees harmless from all liability and claims.

We make every effort to be open and honest with our customers to keep you updated on how your dog is doing. If you ever have any questions or suggestions on how we can make you or your dog's time with us better, please do not hesitate to talk to us!

Pet's Name

Signature

Date