



**The Pet Resort at Southwood**  
**Luxury Suite Overnight Registration Form**

Owner's Name: \_\_\_\_\_ Pet's Name: \_\_\_\_\_

Date of Check-In: \_\_\_\_\_ Expected Check-Out date: \_\_\_\_\_ Expected Pick Up time: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Phone Number(s): \_\_\_\_\_

**In Town** Contact Name: \_\_\_\_\_ Phone Number(s): \_\_\_\_\_

Has there been any change to your address or phone number(s)? \_\_\_\_\_

**Inclement Weather Risk - June through November**

**Please be advised that there is the risk of severe weather during your pet's stay. Your pet's safety is our number one concern. While we do have severe weather protocols in place, we may have limited resources to care for your pet in the event of an emergency situation. If an evacuation occurs and we feel that our hospital is unable to meet your pet's needs, we will call your in-town emergency contact and ask that they pick-up your pet. In the case that your emergency contact is unreachable, we will make every effort to protect and provide for your pet. However, please be aware that our staff will not be asked to endanger their lives by remaining at the hospital and all pets may not be able to be housed safely.**

Name of Current Veterinarian: \_\_\_\_\_

If your pet is currently on any medication please provide name, amount, frequency of administration, and time of last administration. \*Note: There is a \$3.50/day medication administration fee

Is your pet on a special diet?  Yes  No

Name of the food: \_\_\_\_\_ Amount given: \_\_\_\_\_ Feeding schedule: \_\_\_\_\_

Can your pet have treats while here?  Yes  No  Owner Provided

Did you bring any personal items for your pet (blanket, toys, treats, etc.)?  Yes  No

If so, please describe them: \_\_\_\_\_

Amenities: Please indicate the amount next to the amenity. All prices reflect a per day fee.

FURminator brush out \$16.00

Play Ball \$7.00

Cuddle Session \$5.00

Massage Session \$7.50

Group Play Time \$7.00

Individual Playtime \$7.00

Teeth Care \$6.00

Pet-A-Cure \$9.70

Anal Gland Expression \$22.65

Pupsicles \$2.00

Bottled Water \$2.00

Additional Walk \$3.50

Brushing \$7.00

Would you like your pet to have a bath while here?  Yes  No

\* A stay three nights or more qualifies for a complimentary bath

Do you wish to have a picture or video of your pet sent to you during their stay?  Yes  No

If yes, please provide a cell phone or email address \_\_\_\_\_



- ◆ Check-in is at 3pm. Any guest who checks in before this time may be required to stay in a traditional kennel until the previously scheduled guest has been checked-out and their suite has been cleaned.
- ◆ If an owner is unable to pick-up their pet on the scheduled check-out date by 5:30pm, there will be an additional overnight fee and their pet will be available for pick –up during business hours the following day.
- ◆ There is a three-night minimum requirement for luxury veranda suites for the weekends. This includes any reservation made that includes a Friday, Saturday, or Sunday night.
- ◆ All pets must be current on required vaccinations. Pets not current on vaccinations, or pets for which the owner is unable to provide proof of vaccinations at the time of check-in, will be vaccinated during their stay at the owner’s expense.

**Required canine vaccines:** Rabies, DA2PP (or other combination of distemper/parvo), Influenza, and Bordetella (kennel cough).

**Required feline vaccines:** Rabies and FVRCP

- ◆ Full payment is required at the time of check-out. Payment options include: American Express, Visa, MasterCard, Discover, debit cards, Care Credit, personal check (with a valid driver’s license), and cash.
- ◆ The Resort will provide a sensitive stomach dry diet for all guests. Owners are encouraged to bring their pet’s regular diet. The Resort does not carry canned food.
- ◆ All pets will be checked for external parasites (fleas/ticks) at the time of check-in. If pets are determined to have external parasites, they will be treated at the owner’s expense.
- ◆ All pets must have a negative intestinal parasite check within the past 6 months. Pets not current on the intestinal parasite check will be tested on day of check-in. If a pet is found to have parasites, (s)he will be treated at the owner’s expense.
- ◆ All dogs staying in the Resort for three or more nights will receive a complimentary bath. All pets will receive a complimentary Capstar flea treatment at the end of their stay.
- ◆ If a bath, pet-a-cure, or any other amenity becomes too traumatic for a pet, the Resort reserves the right to not provide that service for the comfort and safety of the pet.
- ◆ Pets that become excessively destructive may be moved to a traditional kennel and/or bedding may be removed. Owners will accept financial responsibility for any damage their pet may cause. Please be sure to inform Resort staff if your dog is afraid of storms. If your pet has been prescribed medications for anxiety, please bring the medication with you.
- ◆ Pets requiring medication during their stay will be a charged a per day medication administration fee.
- ◆ In the case of an after-hours emergency, pets will be transported to Pet’s Emergency at Northwood Animal Hospital for treatment.
- ◆ By choosing to have your pet's photograph or image sent via email or text message, you agree to waive ownership of any photographic records taken by any staff member of The Animal Hospital and Pet Resort at Southwood and agree to allow the business the use of these images for and in business applications, social media, posters, websites, or other media, without limitation and agree not to make any claim of misappropriation of personality, breach of privacy, or other loss or damages against The Animal Hospital and Pet Resort at Southwood in respect thereof. I also understand that this business may provide these images for use by a third party with whom they choose to associate with for joint marketing purposes
- ◆ The Resort reserves the right to change any of the aforementioned policies for holidays.

Date \_\_\_\_\_ Signature \_\_\_\_\_